



ANNUAL REPORT
2021 - 2022

OFFICE OF
INSPECTOR GENERAL

FLHSMV
FLORIDA HIGHWAY SAFETY AND MOTOR VEHICLES



September 13, 2022

Terry L. Rhodes, Executive Director
Florida Highway Safety and Motor Vehicles
2900 Apalachee Parkway
Tallahassee, FL 32399

Dear Director Rhodes,

This annual report covers the 12-month period ending June 30, 2022 and summarizes the accomplishments of the Florida Highway Safety and Motor Vehicles (Department) Office of Inspector General (OIG). During this period, the OIG has worked extensively to safeguard the integrity and efficiency of Department programs and investigate those who allegedly abuse them.

Among our accomplishments, we completed 31 audit projects that encompassed Department program audits and consultations to improve internal operations as well as external audits of specialty license plate organizations. Our audit team has continued to expand the breadth of their services and as you will read in this report, identified improvement opportunities within the Department.

This year the investigation team continued its efforts to proactively identify and investigate fraud, waste, and abuse. These accomplishments are the result of the dedicated work of the OIG's professional staff and the support of yourself and the Department management team. In the future, we look forward to continuing our work in support of the Department's mission: *A Safer Florida*.

Respectfully Submitted,


Mike Stacy
Inspector General



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Background

The role of the Office of Inspector General (OIG) is to provide a central point for coordination of, and responsibility for, activities that promote accountability, integrity and efficiency within the Department. Section 20.055, Florida Statutes (F.S.), requires the Inspector General to submit to the Executive Director an annual report summarizing its activities during the preceding fiscal year (FY).

This report includes the activities and accomplishments of the OIG during the 2021-22 FY and specifically details the activities and reports of the audit and investigative teams that make up the OIG.

Inspector General Responsibilities

The specific duties and responsibilities of the Inspector General as defined in Section 20.055(2), F.S., include directing, supervising, and coordinating audits, investigations, and management reviews of Department programs and operations. This includes keeping the Executive Director informed of fraud, abuses, and deficiencies, recommending and reporting on corrective actions, reviewing actions taken to improve performance, providing advice on the development and reliability of performance measures, and ensuring coordination and cooperation between the Department and external auditors with a view toward avoiding duplication.

Internal Audit

Internal Audit provides management with independent and objective assurance reviews and consultation regarding risk management, control, and governance processes. Audit work is performed in accordance with International Standards for

the Professional Practice of Internal Auditing published by the Institute of Internal Auditors and General Principles and Standards for Offices of Inspector General published by the Association of Inspectors General.

Audit projects performed during the FY were based on the results of a risk assessment. An annual risk assessment is conducted by the Internal Audit Section and aids in developing the OIG Annual Work Plan. The Annual Work Plan was based on the results of the risk assessment, prior OIG audit and investigative findings, external audits, and requests from management.

External Audit Coordination

Internal Audit serves as a liaison to external agencies that audit the Department and monitors and tracks findings and recommendations that result from these external audits as well as monitors and tracks management efforts to correct audit findings. During the year, the OIG coordinated one operational audit which is ongoing.

Compliance Reviews

Single Audit Reviews - The Department collects and distributes annual use fees for over 120 different specialty license plates (SLP) and voluntary contributions (VC) for over 30 organizations. Recipient organizations subject to audit pursuant to Section 215.97, F.S., shall submit a state single audit report in accordance with rules promulgated by the Florida Auditor General. Internal audit staff reviewed 28 state single audit reports submitted by the recipient organizations during the FY.

DUI Program Financial Audits - DUI Programs are required by Rule 15A-10.012, Florida Administrative Code, to submit a

certified financial audit and an independent auditor's report on compliance with laws and regulations to the Department annually. Internal audit staff reviewed 22 DUI Program financial audit reports during the FY.

Performance Measures Assessment

Florida law requires State agencies to develop long range program plans that include program outcomes and standards to measure progress toward program objectives. Section 20.055(2), F.S., requires the OIG to perform a validity and reliability assessment of agency performance measures and, if needed, recommend improvements. Of the three performance measures assessed for the 20-21 FY, two were determined to be valid and reliable in relation to the intended purpose and use, and one was determined to be neither valid nor reliable. For the single measure reviewed for the 2021-22 FY, the proposed changes were determined to be valid in relation to the intended purpose and use.

Quality Assurance Review

The purpose of this engagement was to internally assess the OIG's compliance with International Standards for the Professional Practice of Internal Auditing, issued by the Institute of Internal Auditors. The Quality Assessment Manual for the Internal Audit Activity, issued by the Institute of Internal Auditors was used for the assessment. Based on this assessment, it was the opinion that the internal audit activity generally conforms to the Standards.

Internal Audit Projects Completed

The following summaries describe the audit engagements completed by the Internal Audit Section during the FY. Work completed included Department assurance and consulting

services as well as external compliance audits of SLP/VC organizations.

Florida Highway Patrol (FHP) Evidence Program Audit - Report 201920-18

The purpose of this audit was to review and evaluate the process for storing and disposing of evidence and compliance with Department policy and procedure. The scope of this audit included all Evidence documentation and activities from April 1, 2019, to December 31, 2019. The audit recommended improvements to the cash handling procedures; the processes for reviewing item packaging, labeling, and chain of custody logs; the processes for disposing, returning, and destructing evidence; the processes for conducting audits and inspections; and security at evidence and property facilities.

FHP Ammunition and Firearms Inventory Controls - Report 202021-08

The purpose of this audit was to review and evaluate the efficiency and effectiveness of the FHP Training Academy controls over inventory of ammunition and firearms and compliance with applicable laws, Department policy and procedure. The scope of this audit included FHP Ammunition and firearm control activities for the 2019-20 FY. The audit recommended ensuring firearm assignments and transfers are properly conducted and documented, conducting and submitting the quarterly ammunition inventories and written reports in a timely manner, properly documenting firearm destructions, and improving physical security controls.

Agency Ethics – Report 202122-01

The purpose of this audit was to review and evaluate the Department's design, implementation, and effectiveness of ethics-related programs and activities. The scope of this

audit included all ethics-related programs, activities, and documentation for the 2020-2021 FY. The audit determined the Department's ethics programs and activities were adequate.

Driver Education Licensing Assistance Program (DELAP) – Report 202122-08

The purpose of this audit was to review and evaluate the Department's DELAP program and relevant third-party contract administration to determine compliance with applicable laws, Department policy, and procedures. The audit recommended maintaining and monitoring automated testing system user access logs, developing written procedures for program operations, maintaining contract documentation files for program administrators and specialists, and providing structured training for Department personnel responsible for quality assurance audits and reviews.

Enterprise Audit of the Department's Cybersecurity Continuous Monitoring – Report 202122-17

The purpose of this audit was to evaluate the Department's controls and compliance with the Florida Cybersecurity Standards' Security Continuous Monitoring category. The scope of this audit included current Department cybersecurity continuous monitoring policies, procedures, activities, and processes. Due to the nature of the audit, the results of this review are confidential and exempt from the provisions of Sections 119.07(1), and 282.318(4)(g), F.S.

Agency Contracts – Report 202122-18

This purpose of this audit was to conduct a risk-based compliance audit of all contracts executed by the Department over the previous three years to identify any trends in vendor preferences. The scope of the audit focused on the

Department's standard two-party agreements, three or more party agreements, revenue agreements, and master agreements during the 2018-2019 through 2020-2021 FY. Although no trends in vendor preferences were identified, the audit recommended strengthening controls to ensure required information is posted and updated in the Florida Accountability Contract Tracking System (FACTS), and implementing better controls to maintain contract supporting documentation as outlined in Section 287.057, F.S.

Contract Renewal – Report 202021-16

The purpose of this consulting engagement was to assess the Department's Contract Renewal process for efficiency, effectiveness and compliance with applicable laws, Department policy, and procedure. The review recommended formalizing expectations for oversight and contract manager responsibilities, communicating expectations for maintaining contract documentation, and implementing a process to allow contract managers to reasonably renegotiate renewal pricing to achieve potential Department savings.

Oversight of License Plate Agencies (LPA) – Report 202021-17

The purpose of this consulting engagement was to evaluate the Department's oversight of LPAs. The scope of this engagement included all information and activities related to the oversight of the LPAs for 2019-2020 FY and 2020-2021 FY. The review recommended management consider proposing legislation to allow the Department to promulgate rules regulating LPA activities conducted on behalf of the Department and if authority is granted, develop formal written policies and procedures detailing responsibilities, requirements, criteria, acceptable performance standards, and the consequences for non-compliance. Further, the review recommended revising the Department's tri-party

Memorandum of Understanding to include a requirement for tax collectors to periodically conduct quality assurance audits of LPAs.

Work Request Authorization and Prioritization (WRAP) – Report 202021-25

The purpose of this consulting engagement was to evaluate the efficiency of the WRAP process and compliance with applicable laws, Department policy, and procedure. The scope of this engagement entailed WRAP system submissions and related processes from the 2019-2020 FY and 2020-2021 FY. The review recommended management develop and implement a uniform method of labeling and tracking WRAPs required by legislation or other agreement; an improved process for tracking WRAP status; policies and procedures for writing, submitting, authorizing, and prioritizing WRAPs; training for members responsible for writing, submitting, authorizing, and prioritizing WRAPs; and to evaluate whether or not tracking WRAP costs would benefit Department operations.

Driver and Vehicle Information Database (DAVID) High-Profile Individuals (HPI) List – Report 202122-10

The purpose of this consulting engagement was to assess the Department's monitoring of improper access to personal information of designated HPs within DAVID and compliance with applicable laws, Department policy, and procedure. The review included the Department's monitoring activities of access to HPs DAVID records from July 1, 2020 – June 30, 2021. The review recommended establishing a formalized Department procedure for the Weekly Run process.

FHP Intelligence Procedures Review – Report 202122-33

The purpose of this consulting engagement was to assess and report on the internal audit of Intelligence Procedures

conducted by the FHP Bureau of Criminal Investigations and Intelligence (BCII). The review determined the FHP Intelligence Procedures are generally compliant with the requirements in FHP Policy 22.03.07(d).

Review of Department Compliance with Executive Order (EO) 20-44 – Report 202021-29

The purpose of this consulting engagement was to review the Department's compliance with EO 20-44, Section 4. The scope of this review included the Department's actions in response to the directives in EO 20-44. Our review determined the Department generally complied with the requirements outlined in EO 20-44, Section 4.

Review of Department Compliance with EO 20-44 – Report 202122-31

The purpose of this consulting engagement was to review the Department's compliance with EO 20-44, Section 4. The scope of this review included the Department's actions in response to the directives in EO 20-44. The review determined the Department generally complied with the requirements outlined in EO 20-44, Section 4.

Audits of the FHP Information and Evidence (I and E) Fund

The FHP's BCII is responsible for the use and maintenance of an I and E Fund. This fund is available to investigators to purchase materials as evidence or pay confidential sources for information.

During the 2021-22 FY, the Internal Audit Section conducted three quarterly audits of the FHP's I and E Fund to evaluate the internal controls over the fund and compliance with applicable laws, Florida Administrative Code, and Department policy and procedure. The audit for the second quarter of

2021-22 FY recommended ensuring the quarterly report is properly completed to enhance accountability of funds and improved compliance, improving controls to ensure returned funds are accounted for on the quarterly report and timely deposited in the bank, and returning the excess funds.

Specialty License Plate/Voluntary Contributions Audits

Section 320.08062, 320.023, and 322.081 F.S., grants the Department the authority to examine all records relating to the use of SLP and VC funds. During the FY, 12 audit reports were issued, seven of which contained no recommendations and five with recommendations to improve compliance with statutory requirements related to the specific specialty tag or voluntary contribution.

The following six SLP reports and one VC report issued during the FY determined the organizations materially complied with applicable laws and policies:

- In God We Trust Foundation, Inc. (In God We Trust)
- NOVA Southeastern University, Inc.
- Mote Marine Laboratory, Inc. (Protect Our Reefs)
- The Florida Biodiversity Foundation, Inc. (Save Wild Florida)
- Homeownership for All, Inc. (Support Homeownership)
- Big Brothers Big Sisters Association of Florida, Inc. (Big Brothers Big Sisters)
- Ronald McDonald House Charities of Tampa Bay, Inc. (Ronald McDonald House VC)

The SLP and VC reports issued during the FY determined the following four SLP organizations and one VC organization generally complied with applicable laws and policies, however, the following improvements are recommended:

Guy Harvey Ocean Fund, Inc. (Protect Our Oceans) - ensure SLP fees are used for allowable expenses.

Enterprise Florida, Inc. (Florida NASCAR) – ensure total expenditures recorded in the accounting records are accurately reported on the state single audit, and improve processes for tracking and recording administrative and marketing expenditures.

Enterprise Florida, Inc. (Florida United States Olympic Committee) – ensure total expenditures recorded in accounting records are accurately reported on the state single audit.

Enterprise Florida, Inc. (Florida Tennis) – ensure total expenditures recorded in the accounting records are accurately reported on the state single audit, and improve processes for tracking and recording administrative expenditures.

Live Like Bella, Inc. (Live Like Bella VC) – develop and implement processes to obtain support documents which validate all voluntary contribution expenditures.

In addition to the 12 audits completed during the FY, the OIG conducted a follow-up assessment of the American Legion Department of Florida, Inc. American Legion SLP. The follow-up review determined the Organization's management implemented corrective action related to monitoring its expenditures.

A follow-up assessment of the Florida Breast Cancer Coalition Research Foundation, Inc. End Breast Cancer SLP determined the Foundation's management implemented corrective action related to monitoring its expenditures.

A follow-up review of the Bike Florida, Inc. Share the Road SLP determined the Organization's management

implemented corrective action related to correctly allocating, maintaining support documentation, and classification and recording of expenditures.

Status of Prior Recommendations

Section 20.055, F.S., requires the identification of each significant recommendation described in previous annual reports on which corrective action has not been completed. As of June 30, 2021, there were six reports described in previous OIG annual reports that have significant recommendations open 12 months or more.

Purge Process of Driver License Records (Report 201516-27)
- The outstanding recommendation relates to creating a solution to a technical error in order to timely purge records eligible due to expired licenses and deceased drivers.

Non-FHP Vehicles Assignment and Usage (Report 201718-26) - The outstanding recommendation relates to reviewing and determining the most cost-effective vehicle assignments.

Ignition Interlock Device Program (Report 201819-02) - The outstanding recommendation relates to ensuring cancellations are processed timely and proper documentation is maintained.

FHP Sworn Employee Hiring and Background Processing (Report 201819-06) - The outstanding recommendation relates to enhancing the selection process to ensure it is conducted in a complete and uniform manner.

COOP/IT DR Program (Audit 201819-19) - The outstanding recommendation relates to recovery point objectives for critical applications.

Motor Vehicle Consumable Inventory Controls and Efficiency (Report 201819-21) - The outstanding recommendation relates to expanding the current inventory process and conducting physical inventory of certain motor vehicle consumables.

Investigations

The Investigations Unit is responsible for receiving complaints and coordinating activities of the Department in accordance with the Whistle-blower's Act pursuant to Sections 112.3187, and 112.31895, F.S. Additionally, the Unit receives and considers complaints that do not meet the criteria for an investigation under the Whistle-blower's Act and conducts, supervises, or coordinates such inquiries, investigations, or reviews as deemed necessary. When there are reasonable grounds to believe there has been a violation of criminal law, a criminal investigation is conducted, and the OIG refers the case to the appropriate state attorney for prosecution. Investigations are conducted in accordance with the Association of Inspectors General Quality Standards for Investigations. Once an investigation report is completed, case disposition is reported to the Executive Director and appropriate managers.

Reaccreditation

In August 2019, the Investigations Unit went through its third reaccreditation assessment with the Commission for Florida Law Enforcement Accreditation, Inc. (CFA). Established in 1995, the CFA is a council of law enforcement and criminal justice professionals that establish standards for staffing, training, conducting, and documenting the investigative function. In 2008, the CFA introduced an accreditation profession for offices of inspectors general, and in 2010 the OIG went through an initial accreditation assessment and was

reaccredited in 2013 and 2016. The August 2019 assessment resulted in the Investigations Unit receiving its third CFA reaccreditation.

Proactive Investigative Activities

During the FY the OIG initiated a proactive approach to identify possible fraud, waste, and abuse, and employee misconduct within the FHP, focusing on employees' participation in the Critical Market Pay program. A total of 76 sworn members were randomly selected for review. The review resulted in 27 referrals to FHP management for minor issues.

Investigative Report Activities

Complaints are received through many sources by the OIG and are reviewed to determine an appropriate course of action. During the FY, the OIG closed 34 administrative investigations and 3 criminal investigations. Of the investigations closed, 31 were within the FHP, 5 were within the Division of Motorist Services, and 1 was within the Division of Administrative Services.

Additionally, 353 complaint inquiries were performed to assess allegations, of which 311 were referred to the appropriate Department functional area for handling, 41 were handled internally by the OIG, and 1 was referred to an external agency.

Case Summaries

The following is a summary of each closed investigative report:

20170709: A Department investigation did not sustain allegations that a sworn member, while in an off-duty status, committed sexual battery under Familial Authority (domestic), and showed obscene material to a minor (domestic).

20210312: A citizen complaint investigation sustained allegations that a sworn member pointed a division issued firearm at complainant in a reckless manner, utilized racial slurs and inappropriate language while in an FHP uniform, lunged at complainant with a knife while in an FHP uniform, and manipulated the FHP patrol vehicle's emergency lights to circumvent the Mobile Video Recorder (MVR). The member received a probationary dismissal.

20210331: A citizen complaint investigation did not sustain the allegation that a sworn member instructed violator to lower window in excess of a level necessary to facilitate the exchange of pertinent information. Allegations that the member instructed violator to stop recording traffic stop with their personal phone, and unlawfully detained the violator, were determined to be unfounded.

20210346: A Department investigation into allegations that a sworn member conducted an illegal search of the complainant's vehicle and/or person, forced complainant to travel to a hotel against their will, and was responsible for missing money and jewelry, were determined to be unfounded. The allegation that the sworn member deprived complainant use of their cellular telephone during a traffic stop was classified as exonerated.

20210352: A criminal investigation regarding an allegation of inappropriate activity at a Motorist Services Office by an unknown employee was classified as all leads exhausted.

20210361: A Department investigation sustained allegations that a sworn member failed to appear via Zoom for a court hearing, was driving during a Zoom court hearing and was ordered by judge to pull over and stop, was seen using their cellphone in the presence of the jury during their direct examination in a jury trial, was sleeping in their patrol car while on duty, claimed time on their People First (PF) timesheet they did not work, and failed to notify the Regional Communications Center (RCC) or change their Computer Aided Dispatch status for attending court. An allegation that the member was using a neck pillow and resting against a window while testifying was not sustained. The member received an 8-hour suspension.

20210383: A Department investigation sustained allegations that a member made unwelcome comments of a sexual nature in the workplace, and made inappropriate remarks about women in the office. An allegation that the member viewed a pornographic image on their cellphone while at work was not sustained. The member received a probationary dismissal.

20210396: A criminal investigation alleging that a sworn member used excessive force in the process of effecting an arrest, committed official misconduct, and falsified records, was closed by "prosecution declined."

20210456: A Department investigation of an allegation that a sworn member created a hostile work environment was classified as unfounded.

20210470: A Department investigation of an allegation that a sworn member failed to immediately respond to a traffic crash was classified as exonerated.

20210471: A Department investigation sustained an allegation that a sworn member failed to take proper law enforcement action on a violator. The member received counseling.

20210491: A Department investigation did not sustain an allegation that while representing Florida Highway Safety and Motor Vehicles (FLHSMV) at training, a member made discriminatory comments related to the race and gender of an outside vendor's female staff member. The investigation sustained an allegation that while representing FLHSMV at training, the member made derogatory and unethical comments about the outside vendor company which negatively reflected on their ability to perform their duties in a fair, impartial and objective manner. The member was dismissed.

20210513: A criminal case regarding an allegation that a member altered official documents was presented to the State Attorney's Office for prosecutorial review. The case was closed pending review by the State Attorney's Office.

20210539: A Department investigation sustained an allegation that a sworn member, while in an off-duty capacity, committed an act that constituted Domestic Violence. The member was dismissed.

20210553: A Department investigation sustained an allegation that a sworn member used racial slurs on their social media accounts. The member resigned.

20210555: A citizen complaint investigation sustained an allegation that a sworn member committed an act of domestic violence while in an off-duty capacity. The investigation did not sustain allegations that the member used an unlawful controlled substance and threatened to shoot themselves with their service weapon. The member was dismissed.

20210556: A Department investigation sustained allegations that a sworn member used excessive force in the process of affecting an arrest, falsified records, and failed to activate their

MVR during a law enforcement encounter. The member was dismissed.

20210581: A Department investigation sustained an allegation that a member accessed a law enforcement database for reasons other than legitimate law enforcement purposes. The investigation did not sustain allegations that the member permitted illegal drugs to be kept at, and distributed out of, their residence. The member received a written reprimand.

20210620: A Department investigation sustained allegations that a member utilized department resources for other than department business and solicited a customer for money. The investigation did not sustain an allegation that the member assisted certain DL customers to be processed ahead of customers with appointments. The member resigned in lieu of dismissal.

20210625: A citizen complaint investigation did not sustain an allegation that a sworn member failed to submit a firearm into evidence after taking possession at a crash scene.

20210627: A citizen complaint did not sustain allegations that a sworn member, while on duty, was out of uniform and was at a location for an extended period of time for non-work related purposes. An allegation that the member, while on-duty, disabled the Automatic Vehicle Locator (AVL) function on the Mobile Data Computer (MDC) was determined to be unfounded.

20210650: A Department investigation sustained allegations that a sworn member committed Grand Theft while in an off-duty capacity, and engaged in conduct which discredited the integrity of the Division. The member resigned in lieu of dismissal. The investigation also sustained an allegation that a second sworn member engaged in conduct which

discredited the integrity of the Division, and that member received a written reprimand.

20210676: A Department investigation sustained an allegation that a sworn member, while in an off-duty status, committed an act that constituted domestic violence. The member received a probationary dismissal.

20210721: A Department investigation sustained allegations that a sworn member failed to transmit crash reports within ten days, failed to transmit citations to the Clerk of Court within five days, and failed to report damage to a Department vehicle in a timely manner. The member was dismissed.

20210742: A Department investigation sustained allegations that a sworn member failed to properly investigate a driver's possible impairment in a crash, was untruthful to their supervisor, and improperly delivered a traffic citation to a family member rather than the violator. The member resigned during the investigation.

20210745: A Department investigation sustained an allegation that a sworn member was seen on MVR, while in uniform, participating in inappropriate conduct. The member retired prior to discipline.

20220033: A Department investigation sustained an allegation that a member shoplifted merchandise from a business. The member resigned in lieu of dismissal.

20220038: A citizen complaint investigation sustained allegations that a sworn member spent an extended period of time at a location for non-work related purposes while on duty, utilized their assigned patrol vehicle while off-duty without authorization, failed to use the AVL function on the MDC at all times while operating their assigned patrol vehicle, and

provided false information to the RCC. The member received a probationary dismissal.

20220041: A citizen complaint investigation sustained allegations that a sworn member was loafing on duty and falsely reported enforcement activities. An allegation that the member was sleeping on duty was not sustained. Per settlement agreement, the member received a 5-week suspension in lieu of dismissal.

20220134: A citizen complaint investigation sustained allegations that a sworn member failed to secure a firearm from a vehicle being towed from a crash scene, failed to submit controlled substance evidence recovered during a crash investigation, and failed to document suspected criminal activity on an Offense Incident Report. The member received a probationary dismissal.

20220136: A citizen complaint investigation sustained allegations that a sworn member spent extended periods of time at non-work related locations and falsely reported their activities while working Motor Carrier Safety Assistance Program overtime. An allegation that the member transported unauthorized passengers in a marked FHP vehicle was not sustained. The member retired during the investigation.

20220137: A Department investigation sustained an allegation that a sworn member failed to investigate a possible impaired driver. An allegation that the member altered or falsified an official report was not sustained. Discipline is pending.

20220157: A Department investigation sustained allegations that a sworn member failed to conduct a proper DUI investigation, failed to inventory a vehicle involved in a DUI serious bodily injury crash, and failed to submit evidence

property before the end of the shift. The member was dismissed.

20220174: A citizen complaint investigation did not sustain allegations that a sworn member committed theft while on-duty and failed to preserve property (Apple watch) from a traffic crash investigation pursuant to FHP Policy.

20210762: A Department investigation was conducted into an allegation that a sworn member failed to take appropriate law enforcement action against a subject who committed a criminal act in their presence. The investigation determined that the allegation was unfounded.

20220225: A Department investigation sustained allegations that a member failed to report to their assigned work location during their scheduled work hours, claimed time on their PF timesheet that they did not work, and wore inappropriate attire in the workplace. The member was dismissed.

20220324: A citizen complaint investigation sustained an allegation that a sworn member transported unauthorized passengers in their patrol vehicle. An allegation that the member was involved in a hit and run traffic crash in a parking lot was not sustained. The member received a written reprimand.

Florida Highway Safety and Motor Vehicles Office of Inspector General

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