

Agency for Healthcare Administration Proposed Inspector General SMART Goals

Goal 1: Add value to AHCA programs and operations.

- 1.1 Provide audit and inspection coverage on at least 5 of AHCA' strategic objectives and major management challenges facing AHCA .
- 1.2 Achieve at least 85 percent concurrence with recommendations contained in OIG audit and inspection reports.
- 1.3 Achieve at least 85 percent concurrence on management report recommendations from AHCA management.
- 1.4 Complete draft reports for at least 75 percent of inspections and audits within 6 months of the project start date (i.e., entrance conference).
- 1.5 Achieve at least a 50 percent implementation rate for OIG recommendations that are more than 1 year old.

Goal 2: Coordinate activities that promote accountability, integrity, and efficiency within AHCA's programs and operations.

- 2.1 OIG Investigations Unit will confirm legal sufficiency on 100 percent of OIG investigation reports before issuance.
- 2.2 AHCA OIG will ensure that at least 75 percent of investigations referred to and accepted by the AHCA OIG for investigation resulted in completed investigative reports within 120 days of assignment.
- 2.3 AHCA OIG will achieve at least 85 percent concurrence from AHCA management with OIG recommendations on federal awards and grant audits.

Goal 3: Deliver quality products and services.

- 3.1 Establish and implement an internal quality control review program covering all elements of AHCA OIG to ensure that applicable audit, inspection, and investigation standards and policies are being followed, and implement 100 percent of quality control review recommendations.
- 3.2 Ensure that 100 percent of AHCA OIG employees have annual Individual Development Plan elements listed in their annual evaluations.
- 3.3 Ensure that 100 percent of all eligible AHCA OIG employees have a performance plan and receive an annual Rating of Record.