EMPLOYEE SURVEY RESULTS

AGENCY-OWNED DEVICE QUESTIONS

Figure 1 - Please select your position type:

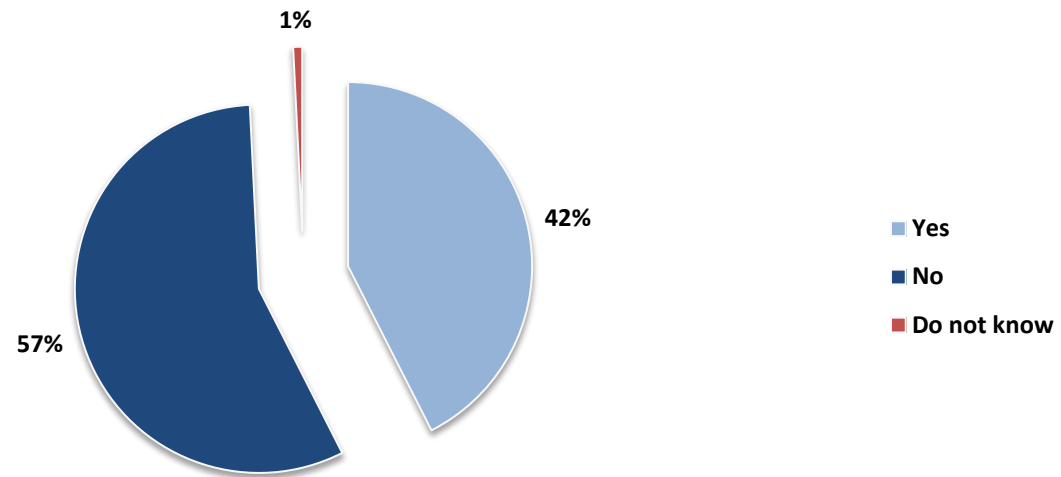| Position Type	Percentage
Non State Employee	2%
Other Professional Service (OPS)	6%
Senior Management Service	1%
Select Exempt Service	25%
Career Service	66%

Figure 2 - How long have you worked for the Agency?

Category	Percentage
More than ten years	47%
Seven to ten years	11%
Four to six years	17%
One to three years	16%
Less than one year	9%

Figure 3 - Do you use an agency-owned mobile device?

1%

42%

57%

- Yes
- No
- Do not know

Figure 4 - What types of agency-owned mobile devices do you use for work-related purposes?

Device	Percentage
Other	2%
Flash drive/external hard drive	16%
Personal digitial assistant	1%
Cellphone (without Internet)	21%
Cellphone (with Internet)	4%
Smartphones	14%
Tablets/Slates	1%
Laptops	41%
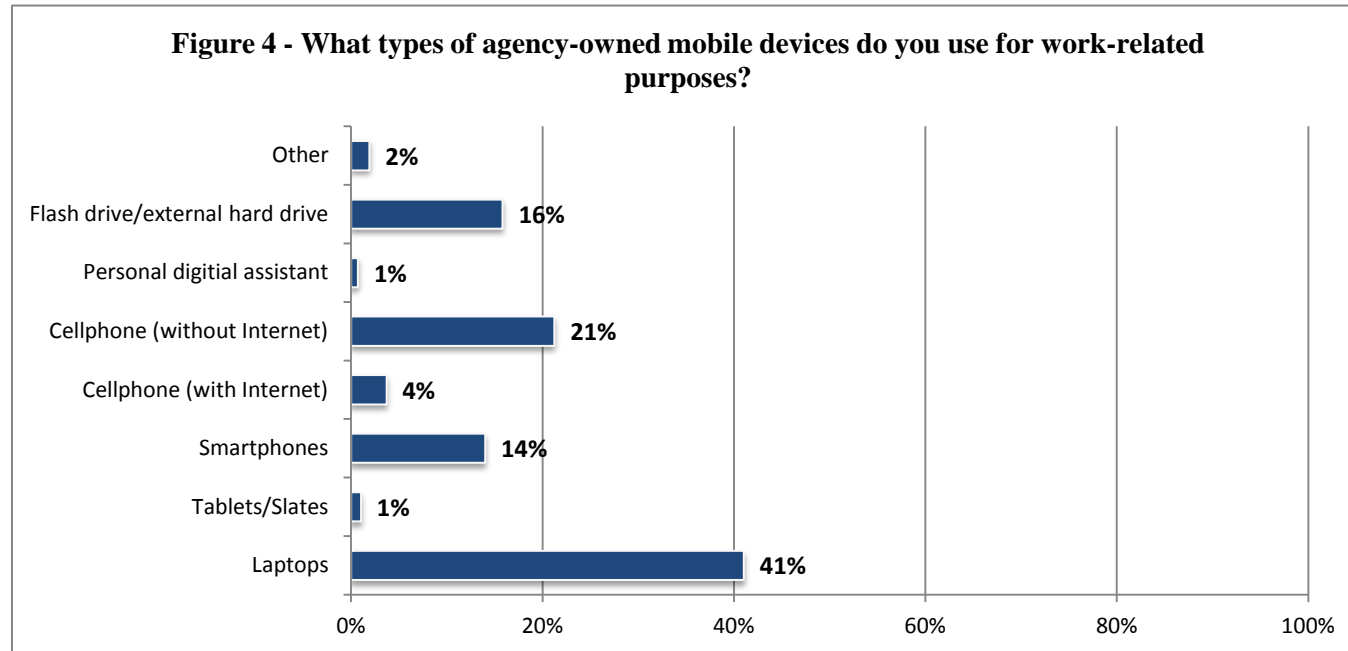
EMPLOYEE SURVEY RESULTS

Figure 5* - How do you use your agency-owned mobile device for work-related purposes?							
	Laptops	Tablets/ Slates	Smartphones	Cellphone	Personal digital assistant	Flash drive/ external hard drive	Other
Access information system	6918	154	1221	550	73	840	174
Calendar	4760	111	1781	464	44	45	91
Collaboration	2999	77	811	469	13	450	74
Document/spreadsheet software	5860	112	439	59	32	1467	127
Don't know	23	12	15	11	13	20	40
Email	6470	137	2277	408	20	68	146
Other	921	28	136	106	24	656	114
Phone calls	279	9	2244	4183	16	13	71
Research	4436	116	552	119	5	335	102
Social networking	251	10	51	7	6	6	46
Texting	193	7	554	523	8	6	45
Video streaming	488	23	41	5	4	15	47

Note - Figures reflects the actual number of employees who responded to the question.

Figure 6* - My agency-owned mobile devices are protected in the following way:						
	Laptops	**Tablets/ Slates**	**Smartphones**	**Cellphones**	**Personal digital assistant**	**Flash drive/ external hard drive**	**Other**
Anti-virus protection	6661	116	541	114	4	245	88
Data backup	4513	83	614	126	20	642	83
Does not have controls	43	3	24	693	15	319	42
Don't know	672	55	431	1295	75	335	105
Encryption	4807	77	745	125	5	510	54
Network/application/device hardening	2056	54	284	38	6	54	39
Other	91	3	13	51	2	68	33
Password protection	7006	168	2003	1227	52	635	109
Remote wipe	388	28	286	19	0	26	23
User authentication	5402	130	922	216	27	210	68

Note - Figure reflects the actual number of employees who responded to the question.

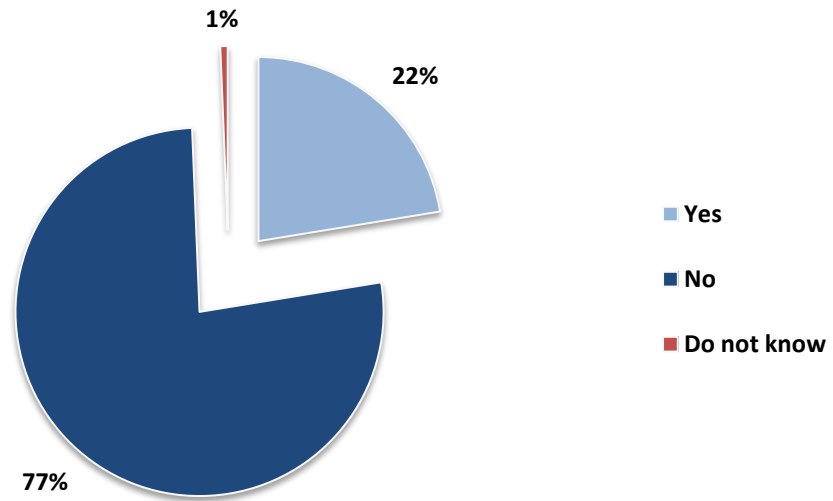| Figure 7* - My agency has the following types of guidance to address mobile technology security risks for agency-owned mobile devices :						
Types of Guidance	**Laptops**	**Tablets/ Slates**	**Smartphones**	**Cellphones**	**Personal digital assistant**	**Flash drive/ external hard drive**	**Other**
Usage forms	5801	199	1673	2526	136	778	147
Don't know	393	106	211	439	111	356	80
None	19	10	21	63	11	71	28
Other	150	9	24	54	8	37	32
Policies	6951	261	2201	3392	186	1480	185
Procedures	6489	240	1921	2831	164	1240	172
Training	4830	165	1019	1149	112	668	143

Note - Figure reflects the actual number of employees who responded to the question.
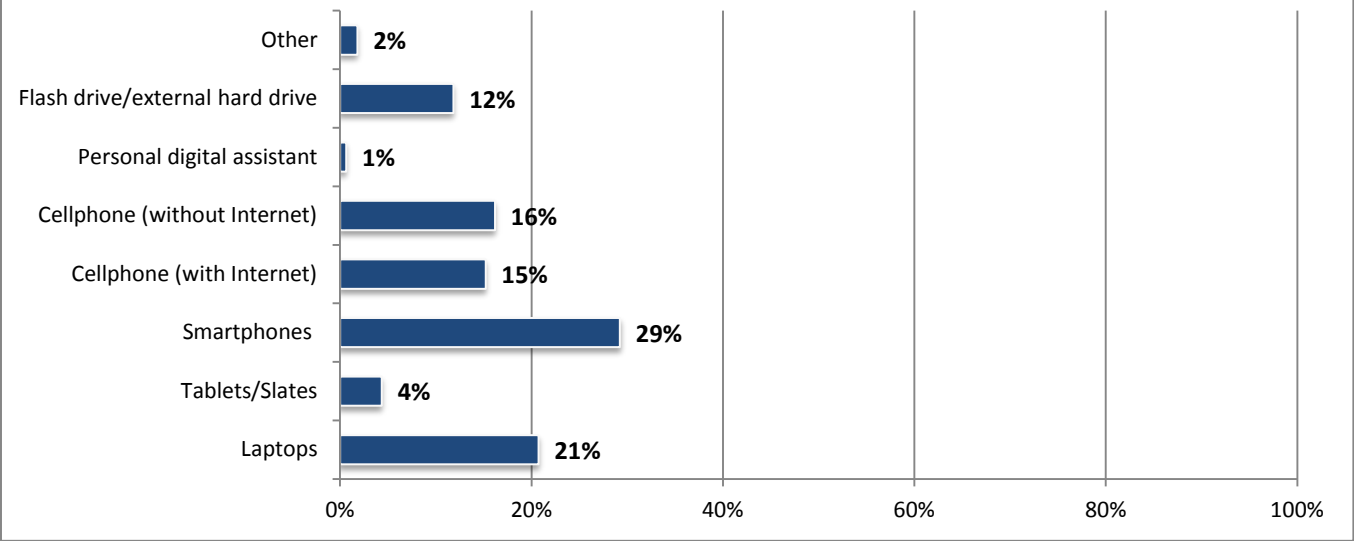
PERSONALLY-OWNED DEVICE QUESTIONS

Figure 8 - Do you use a personally-owned mobile device for work-related purposes?

1%

22%

77%

- Yes
- No
- Do not know

Figure 9 - What types of personally-owned mobile devices do you use for work-related purposes?

Device	Percentage
Other	2%
Flash drive/external hard drive	12%
Personal digital assistant	1%
Cellphone (without Internet)	16%
Cellphone (with Internet)	15%
Smartphones	29%
Tablets/Slates	4%
Laptops	21%

Figure 10* - How do you use your personally-owned mobile device for work-related purposes?							
	Laptops	Tablets/ Slates	Smartphones	Cellphones	Personal digital assistant	Flash drive/ external hard drive	Other
Access information system	934	116	427	151	6	157	40
Calendar	681	149	1025	348	28	22	28
Collaboration	403	71	395	224	5	118	25
Document or spreadsheet software	904	117	263	33	9	418	45
Email	1367	218	1176	247	9	21	35
Other	182	38	223	115	13	182	64
Phone calls	309	20	1677	1870	10	7	28
Research	787	163	731	159	10	131	37
Social networking	176	43	232	53	2	4	29
Texting	165	29	1045	697	5	2	18
Video streaming	170	46	198	33	3	7	21

*Note - Figure reflects the actual number of employees who responded to the question.

Figure 11* - My personally-owned mobile devices are protected in the following way:							
	Laptops	Tablets/ Slates	Smartphones	Cellphones	Personal digital assistant	Flash drive/ external hard drive	Other
Anti-virus protection	1486	149	745	198	8	112	48
Data backup	844	128	704	182	19	165	31
Does not have controls	64	9	137	430	6	128	26
Don't know	118	31	239	454	18	76	42
Encryption	464	69	355	76	7	80	25
Network/application/device hardening	209	36	128	32	2	9	27
Other	55	9	48	60	1	28	23
Password protection	1494	230	1461	700	31	121	44
Remote wipe	78	64	290	28	1	7	21
User authentication	844	122	686	194	13	44	30

*Note - Figure reflects the actual number of employees who responded to the question.

Figure 12* - My agency has the following types of guidance to address mobile technology security risks for personally-owned mobile devices:

Types of Guidance	Laptops	Tablets/ Slates	Smartphones	Cellphones	Personal digital assistant	Flash drive/ external hard drive	Other
Usage forms	580	102	336	230	52	116	47
Don't know	820	308	1037	1073	233	353	188
None	131	47	206	249	38	66	52
Other	42	5	22	32	4	14	20
Policies	1026	179	639	545	97	328	62
Procedures	853	138	511	405	80	244	56
Training	467	79	187	183	42	120	42

*Note - Figure reflects the actual number of employees who responded to the question.
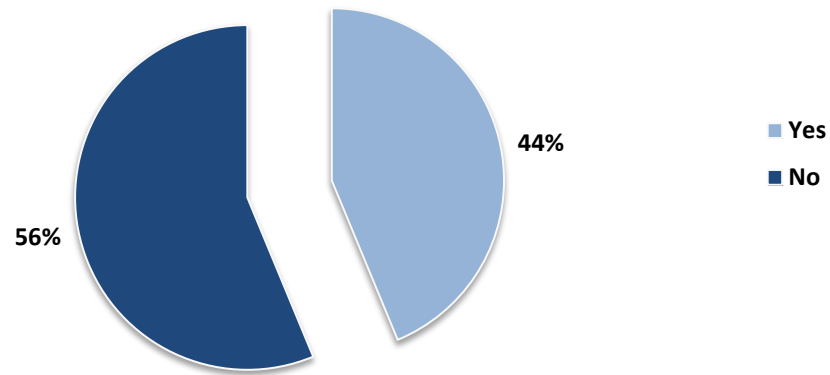
Figure 13 - Do you feel that any personal activities performed on your personally-owned device are confidential and not subject to workplace scrutiny?
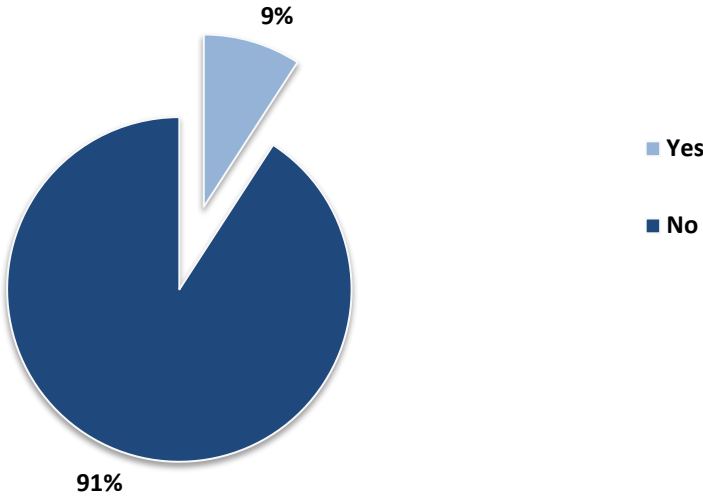

36%

64%

■ Yes
■ No
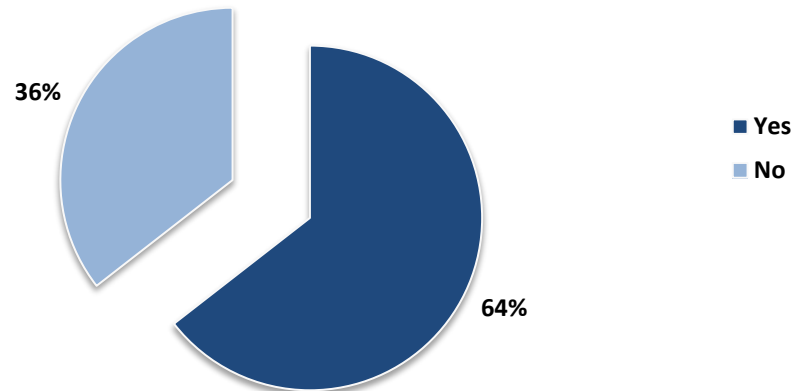
EMPLOYEE SURVEY RESULTS

TRENDS QUESTIONS

Figure 14 - Would you be willing to use your personally-owned mobile device for work-related purposes?
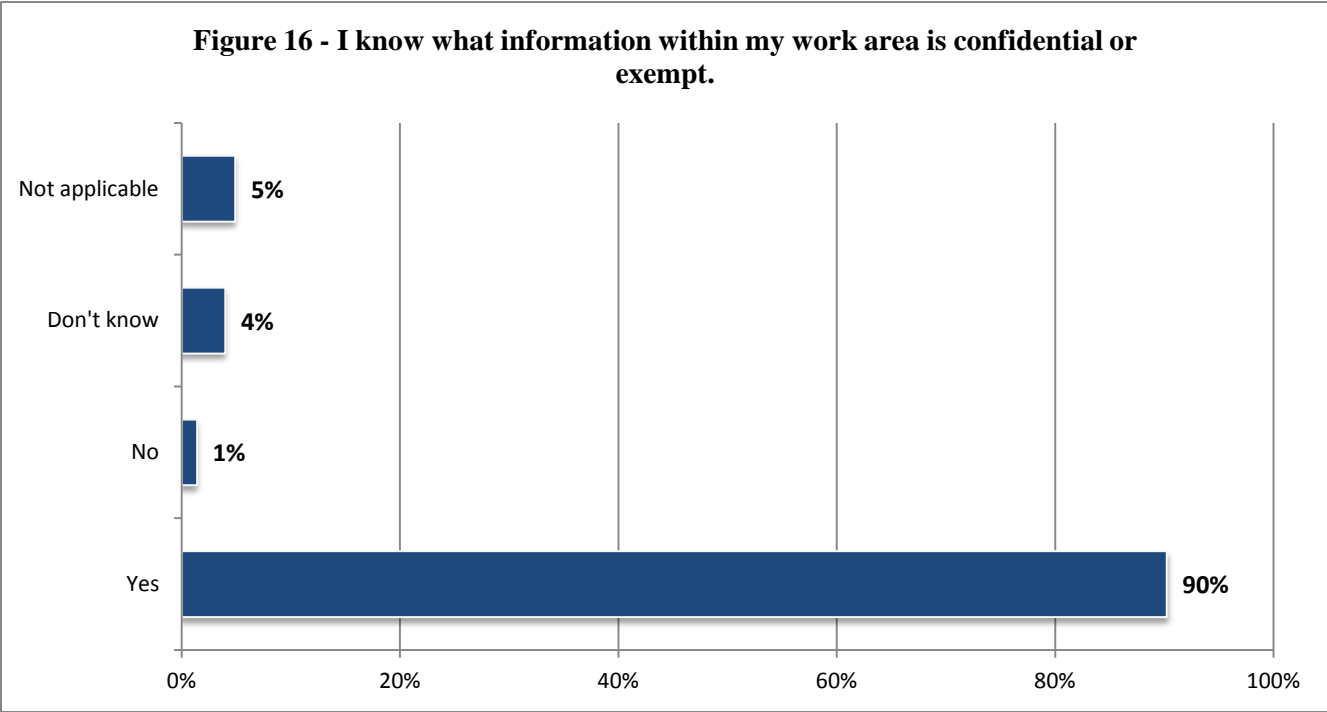

44%

56%

■ Yes

■ No

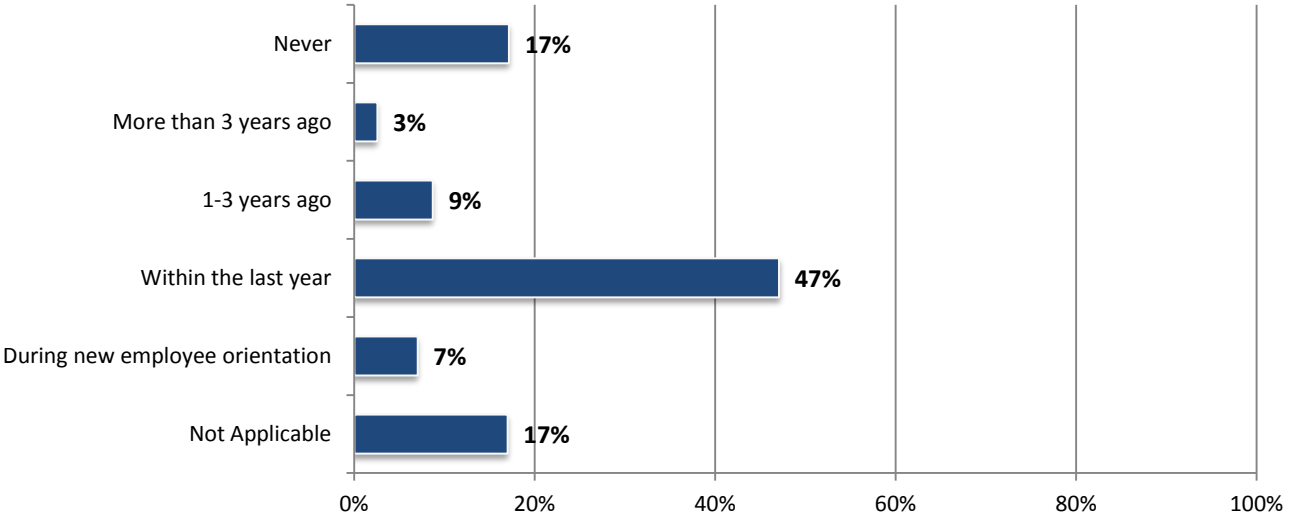**Figure 15 - Have you been asked to use your personally-owned mobile device for work-related purposes?**

9%

91%

Yes

No

Figure 16 - I know what information within my work area is confidential or exempt.
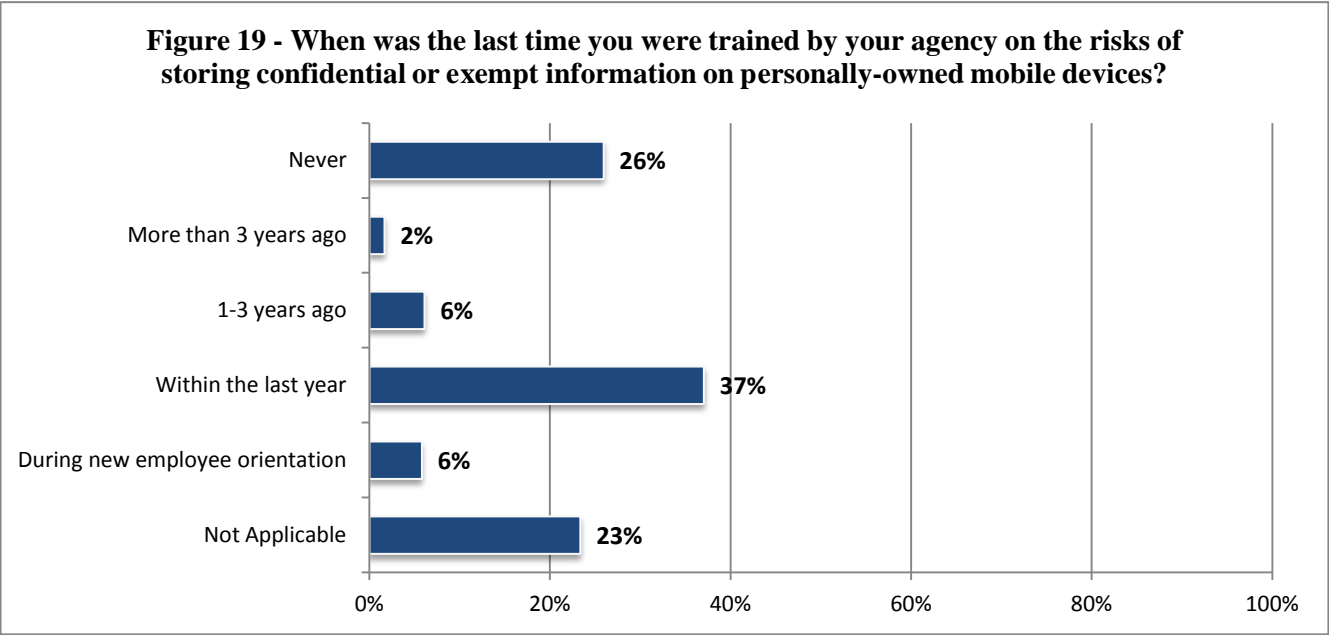
Figure 18 - When was the last time you were trained by your agency on the risks of storing confidential or exempt information on agency-owned mobile devices?

Figure 19 - When was the last time you were trained by your agency on the risks of storing confidential or exempt information on personally-owned mobile devices?

Category	Percentage
Never	26%
More than 3 years ago	2%
1-3 years ago	6%
Within the last year	37%
During new employee orientation	6%
Not Applicable	23%

Figure 20* - I have stored confidential or exempt information on the following mobile devices:

	Agency-Owned	Personally-Owned
Cellphone (with Internet)	269	310
Cellphone (without Internet)	454	260
Don't know	1157	671
Flash drive/external hard drive	1811	552
Laptops	5058	533
Not applicable	14703	13610
Other	439	265
Personal digital assistant	158	137
Smartphones	927	453
Tablets/Slates	217	171

*Note - Figure reflects the actual number of employees who responded to the question.